



# Relationship-based Care and Positive Outcomes for People with Alzheimer's and Their Families

Global Dementia Legacy Event Japan Jeff Huber 6 November 2014 President, Home Instead Senior Care Tokyo Member, Global Coalition on Aging

# The aging movement is becoming a powerful social and political global force







## **Serving Seniors Across the Globe**



1,022 total franchises 65,000 CAREGive**WorldWide**lion hours of care annually

Year Started	Country
1994	United States
2000	Japan
2001	Canada
2003	Portugal
2004	Australia
2005	Ireland New Zealand United Kingdom
2006	Taiwan
2007	Switzerland Germany
2008	Finland Austria
2010	Italy
2011	Netherlands
2012	Mexico
2013	China
2014	Quebec



## How we provide care

#### Person-Centered and Relationship-Based

- 90% of seniors prefer to live at home as they age
- Focus on relationships, not tasks
- Personalized care solutions, including care coordination

# Specific Focus on Alzheimer's and Other Dementias

- Alzheimer's training for our professional CAREGivers
- Free Alzheimer's training for the public
- 5,000+ in-person trainings completed and 30,000+ be-learning

# Care for the Family Caregiver

- Free resources for family caregivers
- Focus on family caregiver wellness
- Alleviates physical and emotional burdens, provides peace of mind



Active & Healthy Living



Extended Life With Quality



#### **Home Instead Services**

#### **Companion and Home Helper**

- Meal preparation
- Medication reminders
- Accompany to doctor visits
- Grocery shopping and errands
- Laundry and linens
- Socializing
- Light housekeeping

#### **Personal Services**

- Bathing
- Dressing
- Incontinence care/toileting
- Mobility assistance

#### **Alzheimer's or Other Dementias**

#### Calvanaging behaviors

- Encouraging engagement
- Assisting with ADLs
- Keeping seniors safe

#### **Transitional Care Services**

- Transportation/prescription pick-up
- Discharge assistance
- Hospital readmissions

#### Care for Serious Conditions

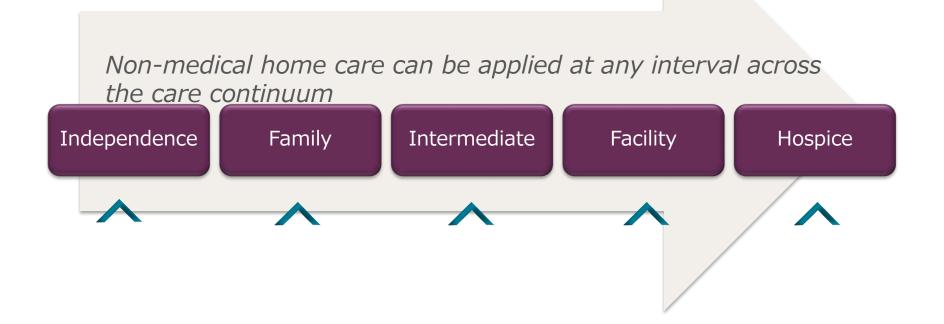
- Observe how conditions affect seniors
- Recognize changes that may occur
- Report and record information relevant to care

#### **Hospice Support**

- Supplemental support services
- Respite for family caregivers



# Home care supplements traditional senior care and supports a new and more efficient care model





#### Home Instead Is Improving Quality of Life for

Seniors with Alzheimer's

Double the **Care Time** 

> AOD patients with paid home care received 97.1 hours per week, compared to 51.7 for those without.



### Nearly 50% **Fewer Doctor Visits**

AOD seniors with home care averaged 10.2 doctor visits



### **Fewer** Hospital **Admissions**

AOD seniors receiving home care had a 58% rate of in-patient hospital



# per year versus 19.2 for those Overage Better **Quality of Care**

73% of caregivers using professional home care rated the overall quality of care for their family members with AOD as "very good" or

SOURCES: "The Value of Caregiving at Home conducted by the Boomer lease lond, with isor of the Home Instead 60 to four those is without, this major national study growyed more than 1,600 family caregivers across the U.S. Results described here refer to the "more serious" AOD group evaluated.







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